

“Strength in the Storm”

Capezio Contractors were highlighted by a local carrier in their published annual report as a big help to their policy holders, Mr. & Mrs. Bell and I want to share their story and our success.

Splintered roof rafters, insulation and shattered shards of wedding day keepsakes were what were left after a storm damaged the home of the Bells. Mr. Bell had just gotten home, had lunch and went to take a nap when he felt his king sized solid oak bed come straight off the floor. He tore open the bedroom door in time to see a white cloud headed straight for him, he was poised to run when the haze cleared just enough that he could make out a tangle of branches, leaves and splintered wood on the dining room floor. A three foot high heap of ceiling insulation, topped off by the dining room chandelier covered the table where he'd been eating lunch ten minutes before.

A 150 foot oak tree had smashed through the Bells' home after 72 hours of ground soaking rain and fierce wind had dislodged this old tree that stood 40 yards from the house.

In less than an hour **Capezio Contractors** had a crew and tree service on site removing the tree and stabilizing the roof. **Capezio** worked through the night rigging tarpaulins to make sure everything was completely sealed up. “I finally went out at 3 a.m. and told them to go home” laughs Mr. Bell “They had worked so hard...nothing was getting through the job they'd done!”

The Bells, along with their 3 children wanted to remain in the home during repairs. “**Capezio** told us they were sure they could make things livable during the reconstruction process, and they did” says Mr. Bell “First they cut away the damaged part of the roof as well as the cracked living room ceiling and sealed both with plywood. Then they put up plastic dividers with zippered doors between the kitchen and damaged rooms so that we could easily go back and forth while the work was going on. We were able to stay at home and we never lost any of our utility service. We could cook our meals and wash our clothes in our own home where we were most comfortable, without missing a beat.”

Capezio estimated the work would take four months and we finished the job in just two and a half. “We were amazed at how quickly everything was done and how perfect and precise the repairs were” says Mr. Bell “It was great from start to finish, I can't believe how well we were taken care of”

We have worked very hard to build an exceptional reputation within the insurance restoration industry and continue to approach each job with compassion and integrity as seen here with the Bells. Capezio is family owned and operated and we understand the emotions involved in any insurance loss. The Homeowners have already been through such a devastating event it is our job to pick up the pieces and give them confidence and security that things will be just as they were before or, in most cases better!

Capezio Contractors, Inc.