



Dear Mr. Capezio;



*I just wanted to let you know what a pleasurable experience it was to have your company and personnel repair and restore my home to pre-storm conditions. That actually isn't an accurate statement; my home now is in **better** condition than it was before the storm.*



About an hour after hurricane Sandy uprooted the tree which nearly cut my house in half and I expended about every damage control effort I could in tarping the roof to try and prevent further damage I sat at my kitchen table with generator running and flashlight in hand wondering, "what next?" I called my Erie Insurance agent who mentioned a few of the next steps and he also noted a few of the restoration companies that they work with. Not knowing one from the other I just jotted down some notes and went about trying to battle the storm for the rest of the night.



So the next day it was a great relief when Glenn Kilchenstein took the initiative and contacted me about your company's services. I knew Glenn from an old neighborhood and knew that I could trust putting my home's restoration into his and thereby your companies hands. The end result is that trust was verified by the excellent job that everyone did in getting me back in to a great looking home.



I know several that different members of your staff have probably done some work in the house and everyone's efforts are greatly appreciated but I'd just like to single out a few that I've had the most contact with. Starting off with Mike (MJ) has just been a great project manager. There hasn't been a single issue that was not completed to my satisfaction and I appreciate his (and his teams) efforts. Lisa and Erin have also been nothing but a pleasure to deal with over the phone and in person. And once again back to Glenn who made the whole contract possible in the first place, it was my trust in him that caused me not to look any further for a contractor. Now, however it is the trust I have in your personnel that will have me dialing your number or referring your company to anyone in need of your services.



*Best Regards,
And my profound thanks to all
Severna Park, MD*

