



*Dear Mr. Capezio,*



*Having just completed our business with Capezio Contractors, I want to take a little time to let you know how much my husband and I appreciate the help we have received from you and others associated with your firm.*



*First of all, we thank you personally for your kind and generous gesture in refinishing our master bedroom floor. Now, all the floors look beautiful!! It's also comforting to know that we have a freshly built roof over our heads as well!*



*In regard to your employees, we have experienced a high level of competence and geniality.*



*We are especially indebted to Glenn Kilchenstein, who guided and supported us throughout the entire difficult process. Dealing with major damage to our home, while in displaced situation, was a daunting task. Glenn readily responded to our questions and concerns with reassuring clarification of the process. His extensive knowledge of construction issues and his personal friendliness combined to keep us well-informed and at our ease.*



*When we contracted for supplementary work, Glenn was invaluable in helping us to expedite our necessary purchases, while encouraging a choice of items with which we could be comfortable over the long term.*



*We also wish to give credit to the hard-working Rick Mulligan. For versatility of skills, and good-natured helpfulness, Rick gained our gratitude and respect.*



*Finally; I hope you will share this letter with the staff at my Insurance Company who supported our selection of your firm. The assistance of our Adjuster complemented your firm's efforts to help restore our lives back to normal.*



*Respectfully,*



*Garrett Park, MD*

